



Job Title: Emergency Care Assistant (FREC4)

Location: Northamptonshire (with travel to regional events as required).

Department: Operations – Event Medical Team

Reporting to: Head of People & Development

Company: First Line Medical Ltd

Pay: £14.50 per hour minimum of 5 hours per day

About First Line Medical Ltd

First Line Medical Ltd is a professional event medical services provider delivering high-quality pre-hospital care across a wide range of public and private events. We work closely with event organisers, local authorities, and healthcare partners to ensure safe, compliant, and patient-focused medical provision.

We are committed to developing the next generation of clinicians and offer structured, supportive opportunities for student paramedics while studying to gain practical experience in a real-world setting.

Role Overview

We are seeking a motivated and clinically competent Emergency Care Assistant (FREC 4) to join our growing team. In this role, you will support the delivery of high-quality pre-hospital emergency care, working collaboratively alongside paramedics and other healthcare professionals to achieve the best possible patient outcomes.

This position is ideal for individuals who thrive in high-pressure environments and are passionate about delivering exceptional emergency care.

Key Responsibilities

Emergency Medical Care

- Deliver safe and effective pre-hospital emergency care in line with FREC 4 competencies, responding to both trauma and medical emergencies.

Patient Assessment and Triage

- Perform initial patient assessments, record vital signs, and support triage decisions to prioritise care appropriately.

Clinical Interventions



- Provide treatments within scope of practice, including wound care, splinting, oxygen therapy, and immediate life support.

Team Collaboration

- Work closely with paramedics, clinicians, and other emergency services to ensure coordinated and efficient patient care.

Documentation

- Accurately complete patient care records, documenting assessments, interventions, and outcomes in accordance with clinical governance and legal standards.

Equipment and Vehicle Readiness

- Ensure all vehicles and medical equipment are fully stocked, operational, and maintained to required standards.

Patient and Family Communication

- Communicate clearly, professionally, and compassionately with patients and their families, offering reassurance and explanations throughout care delivery.

Compliance

- Adhere to all clinical guidelines, health and safety requirements, and First Line Medical policies and procedures.

Professional Development

- Engage in ongoing training, skills updates, and continuous professional development to maintain competency and certification.

What We Offer

- Competitive hourly rate with guaranteed minimum shift payment
- Ongoing training and professional development opportunities
- Supportive, collaborative working environment
- Ongoing internal opportunities to support your development and growth.



Equality, Diversity & Inclusion

First Line Medical Ltd is an equal opportunities employer. We are committed to equality, diversity, and inclusion and welcome applications from individuals of all backgrounds. Reasonable adjustments will be considered throughout the recruitment process.

Person Specification

Essential Requirements

- FREC 4 (Emergency Care Assistant) qualification or equivalent
- Experience in pre-hospital emergency care or a relevant clinical healthcare setting
- Ability to remain calm, effective, and professional under pressure
- Excellent communication and teamwork skills
- Compassionate, patient-focused approach to care
- Strong understanding of clinical protocols and safety standards

Desirable Criteria

- Additional emergency or advanced care qualifications
- Full UK Driving Licence
- C1 entitlement
- Level 3 Certificate in Emergency Response Ambulance Driving (L3CERAD)
- Previous experience within an emergency medical services team
- Knowledge of local healthcare pathways and transport logistics
- Experience with patient handling and transfer techniques